



# OMNILOG



The professional solution for storing and analysing telephone & radio calls, based on standard hardware and OmniLOG software.  
It's that easy.

## OMNILOG® INCIDENT REPORTER

What If.....

I had a system that would.....

- ✓ Answer all calls efficiently 24 hours a day,
- ✓ Present a polished professional image,
- ✓ Take messages 24 hours a day,
- ✓ Provide me with Incident reports.....



The **OmniLOG®** product is categorised as a multi-line Telephone Voice Recording System. It is capable of recording from as little as four devices to as many as three hundred devices on one single computer, and is targeted at large companies such as call centers and control rooms.

### OmniLOG® Incident Reporter Overview

- ✓ Telephone Recorder
- ✓ Incident Logging Solution



### Display Incidents

| Row | Delete?                  | Call Date / Time    | User Name | Caller Name | Caller Number | Call Type |
|-----|--------------------------|---------------------|-----------|-------------|---------------|-----------|
| 1   | <input type="checkbox"/> | 09/05/2007 10:30:26 | OneALDG   | Johannes    |               | Incident  |
| 2   | <input type="checkbox"/> | 09/05/2007 10:31:18 | OneALDG   | Unknown     |               | Incident  |
| 3   | <input type="checkbox"/> | 09/05/2007 10:32:01 | OneALDG   | Unknown     |               | Incident  |
| 4   | <input type="checkbox"/> | 09/05/2007 10:32:51 | OneALDG   | Unknown     |               | Incident  |

Playback Controls: Start, End, Play, Pause, Rewind, Forward, Stop

Conversation Notes: Saw person carrying firearm

0 of 0 Milliseconds

Forward / Rewind Time: 2

Display Wave, Save As..., Playback Volume: 100%

Buttons: Delete Conversation, Save Information, Cancel

The industries are diverse, and include:

- Telecommunications
- Education
- Science
- Commerce
- Retail
- Finance
- Mining
- Insurance
- Assurance
- Security
- Manufacturing

The following information would be displayed:

- OmniLOG Unique Incident Number
- Extension / Line number on which the recording took place
- Date and time when the recording took place
- Conversation file name

# Search for & Play Incidents

| Call Date / Time    | User Name | Caller Name | Call Type | Conversation Notes         |
|---------------------|-----------|-------------|-----------|----------------------------|
| 09/05/2007 10:30:26 | OneALOG   | Johannes    | Incident  | Person smoking underground |

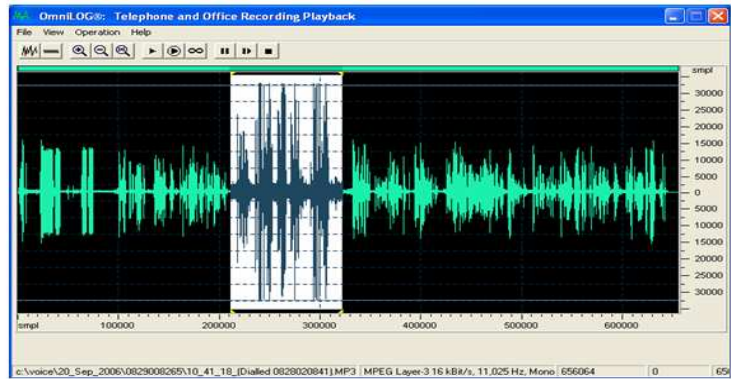
Search by  
 Caller Name:  Conversation Notes:   
 Telephone Number:  Call Type:

Export Details To Text File    Start Search

Play Selected Conversation    Print Call Reports    Back To Previous Screen

## Summary

- ✓ Recording of all Telephone Conversations
- ✓ Compatible with Windows 98, 2000, XP, 2000
- ✓ Records Analogue or Digital Telephones
- ✓ File storage - .WAV format
- ✓ Network Compatible
- ✓ Password Control
- ✓ Search Engine
- ✓ Call Statistics



## Reporting

### One-A-Log Office And Telephone Recording Solution Call Details Report

| Call Date           | User Name | Person Called      | Caller Number | Caller Type | Unique ID                        | File Name   | Conversation Notes                                  |
|---------------------|-----------|--------------------|---------------|-------------|----------------------------------|---|---|
| 09/05/2007 10:30:26 | OneALOG   | Johannes           |               | Incident    | One-A-LOG_OneALOG~20070509103026 | One-A-LOG_OneALOG~20070509103026Johannes.mp3          | Person smoking underground                          |
| 09/05/2007 10:31:18 | OneALOG   | Unknown            |               | Incident    | One-A-LOG_OneALOG~20070509103118 | One-A-LOG_OneALOG~20070509103118Unknown.mp3           | Oil on floor  |
| 09/05/2007 10:32:01 | OneALOG   | Unknown            |               | Incident    | One-A-LOG_OneALOG~20070509103201 | One-A-LOG_OneALOG~20070509103201Unknown.mp3           | People travelling on back of bakkie without railing |
| 09/05/2007 10:32:51 | OneALOG   | Unknown            |               | Incident    | One-A-LOG_OneALOG~20070509103251 | One-A-LOG_OneALOG~20070509103251Unknown.mp3           | Saw person carrying firearm                         |
| 09/05/2007 10:35:51 | OneALOG   | Please Select .... |               |             | One-A-LOG_OneALOG~20070509103551 | One-A-LOG_OneALOG~20070509103551Please Select ....mp3 |   |



For more information or a detailed quote, please contact :

Tel: 0861-66-66-66 | (+27) 11 954-5271 | Fax: 0865 183 988  
[sales@omnilogsa.com](mailto:sales@omnilogsa.com)

